

**MINUTES OF A MEETING OF THE  
ENVIRONMENT OVERVIEW & SCRUTINY SUB-COMMITTEE  
Committee Room 3B - Town Hall  
10 September 2019 (7.00 - 9.00 pm)**

**Present:**

Councillors John Mylod (Vice-Chair), Jan Sargent, Carole Beth and Maggie Themistocli (Chairman)

Apologies for absence were received from Councillor Matt Sutton and Councillor Martin Goode

**5 MINUTES**

The minutes of the meeting held on 31 July 2019 were agreed as a correct record and signed by the Chairman.

**6 QUARTER 1 2019/20 PERFORMANCE REPORT**

The report and attached presentation provided Members with an overview of the Council's performance against the performance indicators selected for monitoring by the Sub-Committee. The presentation highlighted areas of strong performance and potential areas for improvement.

Five performance indicators had been included in the presentation. However a Red, Amber and Green (RAG) rating, was only available for one indicator.

The RAG rating available was for the response rate for Penalty Charge Notices (PCN) challenges and representations.

The presentation also highlighted improvements to air quality in the borough, Houses in Multiple Occupation (HMO) licences issued, HMOs enforced against and the total number of PCNs issued.

During discussions Members wished to raise concerns that seemed to be some confusion relating to Sunday car parking charges and that some payment machines throughout the borough appeared to be showing conflicting information relating to parking charges. Members also questioned as to why some of the payment machines had been covered up and were no longer in use.

In response officers advised that there was currently a procurement process in place to replace the payment machines through another provider who would provide a greater service and replace the existing machines that were at the end of their usable life.

Officers undertook to check to ensure signage was correct on all machines and provide some further information for Councillors on parking charges so that Councillors could inform residents more accurately.

The Sub-Committee **noted** the contents of the report and the presentation.

## **7 RESOURCE AND WASTE STRATEGY - CONSULTATION SUMMARY**

The report before Members detailed a consultation summary of the resource and waste strategy.

The Government's Resource and Waste Strategy had been published in December 2018. From this, four consultations had been released in February 2019, and Havering had responded to these in May 2019. The consultations were as follows:

Consistency in Household and Business Recycling Collections  
Introducing a Deposit Return Scheme  
Reforming the UK Packaging Producer Responsibility System  
Introducing a Plastic Packaging Tax

The Government had now published its summaries of all responses gathered, with proposed next steps. Outlined in the summary were those parts of the responses pertinent to Havering and its waste collection and street cleansing services.

During discussions Members questioned as to whether the Council still provided a trade waste service. Officers responded by confirming that the Council no longer provided a trade waste service and that it was for individual businesses to select a contractor to remove their waste although this was something that could be reviewed in the future.

The Sub-Committee **noted** the report and attached summary.

## **8 BEHAVIOUR INSIGHTS PROJECT INCLUDING THE TWO BAG TRIAL**

The report and presentation before members gave an overview of the Council's Behavioural Insights trial project.

Members were advised that the Council currently paid approximately £130 per tonne to dispose of waste regardless of whether it was refuse or recycling.

The aim of the project was to reduce total waste collected from households in high waste producing areas.

A scoping study had taken place to ascertain kerbside waste, which areas to target and what intervention options were possible.

Co-design workshops had taken place and residents were identified and recruited to take part in the pilot.

The main focus of the pilot was to reduce the levels of waste left at the kerbside, by limiting households to two bags of refuse a week.

Members were advised that conversations between council staff and Serco operative staff (Keep Britain Tidy) were ongoing.

Members noted that phase two of programme, which included design of communications and engagement approaches would be live in September and October and phase three when the two bag trial would be implemented would be in place between November and January 2020.

The Sub-Committee **noted** the overview of the trial and other activities in the project.

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**Chairman**